

counselling Code: BOSE

Estd: 2008

JNTUH College Code: PP

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ANUBOSE INSTITUTE OF TECHNOLOGY

(Approved by AICTE, New Delhi and Affiliated to JNTUH Hyderabad)

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Action taken by the grievance Redressal committee for the A.Y.2021-2022

S. No	Date of appeal	Complaint received	Date of redressal	Action taken
01	23-07-2021	Arrange sanitizers in each floor of block A and B Provide sufficient number of curtains in classrooms Lights and fans not working properly in classrooms	02-08-2021	Issue has been taken to the notice of the administrative officer and instructed him to purchase the sanitizers and arrange in each floor of block A&B along with stands as per the requested of the students Issue has been taken to the notice of the administrative Officer instructed the administrative officer to purchase sanitizers and arrange in each floor of blocks A & B along with stands as per requested of the students. Issue has been taken to the notice of the administrative officer. instructed the administrative officer to replace all the damaged lights and fans in all classrooms
2	22-10-2021	Repair and fixation of window doors. New bus faculty from kothagudem to college. LAN connection problem	30-10-2021	Students have requested to repair the damaged classroom windows doors and fix them properly as the doors make noise that cause disturbance For the focus of the students, therefore ,is decided to repair and fix the doors properly Issue has been taken to the notice of the administrative officer. Instructed the


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				<p>administrative officer to purchase sanitizers and arrange in each floor of blocks A&B along with stands as per requested of the students.</p> <p>Students re complained regarding the LAN facility that LAN connection is not working for smooth conduct of LAB classes. Hence the system admin, is instructed to rectify the problems in LAN immediately.</p>
03	11-02-2022	Recommended healthy and hygienic food in canteen.	21-02-2022	As per the grievance by the students the principal has instructed the canteen in charge . to change the menu and maintain the hygiene environment in the canteen.


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S.NO	Date of appeal	Complaint received	Date of redressal	Action taken
1	26-11-2020	Foot pedal sanitizer dispensers are arranged in each floor of block A&B Arrangement of bus facility for students who are attending the exams in the campus	29-11-2020	Issue has been taken to the notice of the administrative officer and instructed him to purchase the sanitizers and arrange in each floor of block A&B along with stands as per the request of the students Students have requested to arrange the bus facility for them to come to the college in the usual routes . therefore in the meeting it is proposed to convey student request in the transport in charge
2	23-12-2020	Adequate transport facility for students to attend exams Conduction of labs for the current semester	29-12-2020	Faculty and students are requested to arrange the adequate transport facility by maintaining the COVID-19 guidelines .Therefore, it is decided to convey this request to transport in charge so that as soon as possible the number of buses will be increased Students have requested to conduct the labs experiments for the current semester as the started. Therefore, it is proposed to look into this issue by and take necessary steps
3	12-02-2021	Projector faculty , Ac functioning	16-02-2021	as per the requirements for classes, new projectors are provided in the two rooms students have requested for the proper functioning of AC IN data processing lab. Issue brought to notice of admin officer .
4	12	To nominate one faculty member into the	18-03-2021	The committee after making through analysis nominated.


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		<p>committee to replace the members.</p> <p>COVID-19 following the guidelines</p> <p>Monitoring of online classes</p> <p>Provide at least one water cooler facility in each floor.</p>		<p>The committee decided that everyone in the campus to follow the COVID-19 guidelines of the university and the government.</p> <p>It is also instructed the HODs to monitor the online classes, tests and evaluation to help the students</p> <p>Students are requested to arrange water coolers in each floor. The management took the decision to place one water cooler in each floor.</p>
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S. NO	Date of appeal	Complaint received	Date of redressal	Action taken
1	23-08-2019	Foot pedal sanitizer dispensers are arranged in each floor of block A&B Arrangement of bus facility for students who are attending the exams in the campus	29-11-2020	Issue has been taken to the notice of the administrative officer and instructed him to purchase the sanitizers and arrange in each floor A&B along with stands as per the students request Students have requested to arrange the bus facility for them to the college in them to come to the college in the usual routers. Therefore in the meeting it is proposed to convey the student request to the transport in in charge
2	23-12-2020	adequate transport facility for students to attend exams conduction of labs for the current semester	29-12-2020	Faculty and students are requested to arrange the adequate transport facility by maintaining by COVID-19 guidelines .therefore, it is decided to convey this request to transport in charge So that as soon as possible the number of buses will be increased. Students have requested to conduct the labs experiments for the current semester as the online classes are already started. Therefore it is also proposed to look into this issue and take necessary steps.
3	12-2-2021	Projector facility, AC functioning .	16-2-2021	As per the requirement for classes for ,new projectors are provided in the rooms. Students have requested for the proper function of AC in data processing lab .issue brought to the notice of admin officer.


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4	12-03-2021	<p>To nominate one faculty member into the committee to replace the member.</p> <p>COVID-19 following the guidelines</p> <p>Monitoring of online classes</p> <p>Provide at least one water cooler facility in each floor.</p>	18-03-2021	<p>The committee after making through analysis, nominated the following members to the new member of the GRC for the AY 2020-2021</p> <p>The committee decided that everyone in the campus to follow the COVID-19 guidelines as per university and government.</p> <p>It is also instructed the HODs to monitor the online classes tests and evaluation to help the students</p> <p>Students are requested to arrange water coolers in each floor. The management took the decision to place one water cooler in each floor.</p>
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S. NO	Date of appeal	Complaint received	Date of redressal	Action taken
1	24-7-2017	<p>Air conditioners in the computer labs</p> <p>Maintenance of drinking water cooler</p> <p>Mirror and hand wash facility in washrooms.</p>	7-8-2017	<p>Students have asked to provide air conditioning facility in ATF 5B as in the computer lab the air flow is not proper and the processor used to trip due to high heating . therefore, it is proposed to provide air conditioners .</p> <p>Students have requested drinking water cooler should be cleaned properly. Therefore, it is proposed to clean the drinking water drainage facility</p> <p>Students have requested to provide mirror and hand wash in the washrooms. that request is accepted by the principal. Mirror and proper setting to place hand wash will be provided as early as possible.</p>
2	22-12-2017	<p>Frequent change of classrooms in the time table.</p> <p>College buses are not coming in right</p>	27-12-2017	<p>Students are finding it difficult to move from one classroom to another classroom during one time</p>


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		time. Request to provide additional buses.		<p>table. That's why students have requested to conduct the classes in a single classroom .therefore , it is proposed to instruct all the departments to conduct the classes in a single classroom</p> <p>Students have raised the issue that college buses are not coming in the right time. Consequently, students are being late in the classes or sometimes missed buses .Therefore, it is decided to convey this issue to the transport manager of the college.</p> <p>Students are have requested to provide additional college buses as now a days there is shortage of sitting place in the bus. Therefore, it is proposed to convey this request to the transport manager of the college</p>
3	16-3-2018	Quality and taste of the food in the	23-3-2018	the canteen in charge is asked to


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		<p>canteen</p> <p>Extra classes for campus recruitment training programme</p>	<p>improve the ambience ,taste of the food by changing the surroundings of the canteen and food items in the menu . the quality and taste of the food improved.</p> <p>Extra classes for the students in CRT programme were arranged.</p>
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